

End of Software Support for CloudVision Portal Release 2018.2

Date: August 5, 2020

Last Updated: August 5, 2020

Software Version: CloudVision Portal Release 2018.2

Description:

The Arista CloudVision Life Cycle policy defines a 24 month lifecycle for each major release train. The CloudVision Portal Release 2018.2 software train will reach the 24 month timeline on October 30, 2020. At that time, CloudVision Portal Release 2018.2 will be considered End of Support with no further official software support on this version from Arista. This notice is intended to serve as a reminder of this upcoming event. Customers running CloudVision Portal Release 2018.2 should work with their Arista sales team to discuss possible upgrade options. In addition, a general EOS upgrade recommendation can be found at:Software Downloads page.

For more information about Arista's EOS/EOL policies and/or to obtain an explanation of terms used in this announcement, please refer to the Arista CloudVision Life Cycle Policy. If you require further assistance, or if you have any further questions regarding this notice, please contact the Arista Networks Technical Assistance Center (TAC) by one of the following methods:

Open a Service Request http://arista.com

By email: support@arista.com

A complete list of contact information for TAC assistance is available here.